



FAQs

How do I send availability to I-NURSE?

That's easy. Here are the options:

1. Email us at: availability@inurse.com.au
2. Phone us on 1300 323 775
3. SMS us on 0400 777 399
4. Download the I-NURSE App from the iTunes store
5. Login into your I-NURSE account by visiting www.inurse.com.au and simply update the availability section

How long does it take to join?

It's up to you!

Start by first opening an I-NURSE account at www.inurse.com.au, fill in your details and then we will contact you within 24hrs to arrange an interview.

Once all our boxes are ticked and your checks completed you'll be ready to work. The sooner you get your paperwork together the sooner we can process it.

On average this process takes about a week but if you are truly speedy then we can get you working within 48hrs.

Will I still be a priority if I work infrequently?

Our job is to find you work.

It does not matter if you work with us full time or you only want to work 1 shift a month. Finding the right fit for you is our priority.

Matching client requests with staff preference is what we excel at. We will take care of you.

Where do I park and how much does it cost?

Parking arrangements vary depending on where you work. Your safety is our priority and we recommend utilising client car parking that has 24hr security.

Some are free and some are expensive. If you are unsure of where to park call us, and we will advise you of the best options.

Some clients offer a discount for agency staff that utilise their car park. Be sure to ask the person in charge of your shift or the allocations office.

Do I need to report to nursing allocations before my shift starts?

This is not compulsory for all clients, however we recommend that you present to nursing allocations before your first time working with a client. Ask about their specific procedures and any workplace orientation requirements they have.

What if I forget my ID badge?

Notify us immediately and we can confirm your identity with the client.

You must carry your AHPRA registration card on you at all times when working with I-NURSE.

What if I forget to bring my attendance/time booklet?

Click on "Attendance slip" located in the footer of any page of the I-NURSE website, then print.